

General Terms and Conditions



The organiser of the Zurich City Triathlon is Zurich Triathlon GmbH (hereinafter referred to as «ZC3»), based in Zurich. These General Terms and Conditions (hereinafter referred to as «GTC») govern the legal relationships between ZC3 and the participants, as well as sponsors, partners, service providers and users of the platform zurichcitytriathlon.ch (including all associated subdomains).

1. Conditions of Participation

1.1. Registration Confirmation

The starting place is only secured once the entry fee has been paid. Following successful receipt of payment, a registration confirmation will be sent automatically.

1.2. Eligibility to Start

Anyone who has properly registered and been accredited, accepted the GTC, the competition regulations, the waiver of liability and the privacy policy and confirmed compliance with them by signing is eligible to start (in the case of minors, the legal guardian).

1.3. Admission

In order to be admitted to the competition, the athlete must have reached the minimum age specified for the respective selected category and hold a valid license (if this is required in the respective category, e.g. National League / Youth League).

2. Obligations of Participants

2.1. Personal Health

Each participant is obliged to assess their own health requirements for participation in the event, consulting a doctor if necessary. Upon receipt of the race documents, the participant bindingly declares that there are no health concerns regarding their own participation.

2.2. Competition Regulations

The official and current competition regulations of Swiss Triathlon apply.

2.3. Compliance with Organiser's Instructions

The instructions and requirements of the organiser, as well as the instructions of the volunteers, must be followed. All instructions of the organiser that refer to important information concerning the event and danger areas must be observed and complied with. In the event of violations that disrupt the proper conduct of the event or endanger the safety of participants, the organiser is entitled to exclude the participant concerned from the event at any time.

2.4. Risks

Participants are aware that competitions involve risks and that the possibility of serious injuries, including fatal accidents, cannot be completely excluded.

3. Race Documents

3.1. Race Number Collection

The race documents must be collected personally by the participants at the race number collection (for teams, a single team member is also sufficient).

If a participant or a team does not appear at the official race number collection times, the right to the starting place shall lapse.

The race documents will not be sent by post and must be checked for completeness immediately after collection on site. Subsequent complaints will not be accepted.

3.2. Liability Waiver

Race documents will only be issued upon presentation of the accepted and signed waiver of liability, either digitally during the registration process or in physical form as a printed document.

The waiver of liability must be accepted as part of the registration process. If a starting place is transferred to another person, the waiver must be accepted separately again.

The current version of the waiver of liability is available for [download](#) on the website.

3.2.1. Minors

In the case of minors, the liability waiver must be signed by the legal guardian.

4. Withdrawal, Rebooking and Transfer of Starting Places

4.1. Cancellation and Non-Start

Cancellation or withdrawal from participation is possible at any time.

4.2. Refund

After payment of the entry fee has been made, there is no entitlement to a refund of the entry fee, any part thereof, or additional services ordered. If participation is withdrawn, the entry fee will not be refunded unless the StartSafe refund service has been purchased and the applicable conditions for a refund have been met. The entitlement to additional services ordered expires at the end of the event day.

4.3. StartSafe Refund Service

A refund of the entry fee is possible provided that the StartSafe refund service from Datasport was purchased during registration, the corresponding fee was paid and the requirements for a refund in accordance with the applicable conditions have been met.

The processing and review of a refund application is carried out via Datasport. [The General Insurance Conditions of the StartSafe Refund Service](#) apply with regard to the scope, requirements and exclusions.

Additional services ordered, in particular finisher shirts and shop items, are excluded from the refund.

4.4. Rebookings

There is the possibility of changing the booked starting place to another distance or another category, provided that starting places are still available in this distance or category.

In the event of an «upgrade» to a longer distance, the additional charge will be calculated according to the currently applicable registration tariff. In the event of a «downgrade» to a shorter distance and therefore to a lower registration fee, there will be no refund.

4.5. Transfer of the Starting Place

Through the start place exchange operated by Datasport, participants have the option of releasing their start place for transfer to another person until 31 May 2027. If the start place is taken over and purchased by another person, the entry fee, excluding

additional purchases, will be refunded less a processing fee.

The resale or transfer of the start place via other platforms (e.g. Ricardo, Tutti, etc.) is not permitted. The transfer of the start place to the following year is excluded.

5. Award Ceremony

Awards and any presents for podium finishes achieved will be presented exclusively as part of the official award ceremony. There is no entitlement to subsequent presentation. It is in the interest and responsibility of the participants to arrive at the award ceremony on time.

6. Drones

Flying drones in the event area and along the race course is prohibited without the explicit written consent of the organizer. Violations result in immediate disqualification of the participant(s) concerned and sanctions against the persons involved, in particular the responsible drone pilots. The organizer expressly reserves the right to take legal action.

7. Cancellation and Changes of the Event

Should it be necessary or ordered to cancel the event in the unlikely event of circumstances such as force majeure, the organisation will do everything possible to find an alternative date in order to still hold the ZC3. ZC3 shall not be liable to participants, suppliers and service providers, sponsors and partners for damages if, in cases of force majeure, due to official orders or for safety reasons, the event has to be changed or cancelled in its entirety.

There is no entitlement to repayment of the entry fee for registered participants. Sponsors and partners have no entitlement to repayment of payments or services already made, or to the return of goods. Nor is there any entitlement to reimbursement of other costs, such as travel to or from the event or hotel costs.

In cases of force majeure, ZC3 is released from its obligations to provide services to suppliers.

8. Liability

8.1. Competition Risk

Each participant takes part in the competition at their own risk and responsibility. To the extent permitted by law, the organiser excludes all liability and is in particular not liable for accidents, theft, illness, deaths and other cases of damage.

8.2. Insurance & Costs

Upon receipt of the race number, the participant bindingly declares that there are no health concerns regarding their participation. The participant must themselves maintain appropriate health, accident and personal liability insurance coverage. Costs incurred through the use of emergency services and similar services shall be borne by the participant themselves.

9. Payment Conditions

Invoices issued by the organiser are payable within 30 days of the invoice date without deduction. In the event of late payment, a reminder fee of CHF 20 per reminder and default interest of 5% p.a. from the due date will be charged. The organiser reserves the right to exclude participants from the competition until all outstanding claims have been paid in full and to take legal action.

10. Trademark and Logo

The trademarks «Zurich City Triathlon» and «ZC3», as well as the associated logo, are protected under trademark law. The logo is also subject to copyright. Any use of the trademark or logo for commercial purposes, in particular for advertising purposes or offers in connection with the event, is prohibited without the prior written consent of the organiser. Violations may result in legal action and may be punished with claims for damages, fines or criminal sanctions.

11. Copyright

11.1. General Information

The contents of the ZC3 website are protected by copyright in accordance with the applicable copyright laws. The use of the material provided is permitted exclusively for non-commercial purposes. A simple, non-exclusive and non-transferable licence is granted for all information, data, software and other contents of the ZC3 website that are expressly made available for download, limited to one-time downloading and storage. All further rights remain with ZC3. In particular, the sale and any commercial use, as well as the transfer to third parties, are prohibited.

11.2. Rights of Use for Electronic Content

ZC3 receives unrestricted rights of use for all content (texts, photos, videos, etc.) uploaded electronically by users to the platform zurichcitytriathlon.ch or social media. In particular, this information may be used for advertising purposes, on social media, on the platform zurichcitytriathlon.ch and in newsletters. In this

context, ZC3 cannot be held responsible for copyright infringements.

12. Liability for Content and Online Offering

ZC3 is exclusively responsible for content that it has itself created, published and distributed. These conditions apply to the content of the platform zurichcitytriathlon.ch as well as all subdomains belonging to this domain.

ZC3 is neither liable for content and programmes distributed on the web offering of zurichcitytriathlon.ch nor for damage arising from them. This applies to all types of damage, in particular damage caused by errors, delays or interruptions in transmission, malfunctions of technical equipment and services, incorrect content, loss or deletion of data, viruses or otherwise arising from the use of this web offering.

For information purposes, the platform zurichcitytriathlon.ch may link to third-party websites. In this case, ZC3 assumes no responsibility for the content, freedom from errors, legality or functionality of third-party websites to which reference is made by means of links or tools from the web offering of zurichcitytriathlon.ch. Pages accessed via links are accessed at the user's own risk.

ZC3 is not liable for disruptions to the quality of access due to force majeure or due to events for which ZC3 is not responsible, in particular the failure of communication networks and gateways. ZC3 does not guarantee that the website zurichcitytriathlon.ch will function without interruption or errors.

13. Severability Clause

If individual provisions of these GTC are or become invalid, this shall not affect the validity of the remaining provisions. The parties are obliged to agree on a new provision that comes as close as possible to the purpose pursued by the provision that has become invalid.

14. Place of Jurisdiction

Swiss law applies exclusively. The exclusive place of jurisdiction is Zurich.